

Practice News

Special points of interest:

- GP Patient Survey
- Caring for Carers Award
- Strange Prescriptions requests
- Annual Reviews
- Christmas Information

GP Patient Survey

In January 2011 the Department of Health for Northern Ireland will once again be posting a survey to a random selection of patients in Northern Ireland. This will look at a range of GP services.

This is important as the results will influence the way General Practice develops in the province over the next number of years.

If you receive one please fill this in carefully and completely. If there is any part of this survey you do not understand or require clarification of please speak to any member of the practice staff.

Please note that appointments in this practice are available up to 2 weeks in advance and additional appointments are released at 48 hours and 24 hours. Appointments are bookable by phone and online. We also operate an open surgery every morning providing same day appointments to both GPs and Practice Nurses and an evening surgery once a week.

These arrangements may have to be reviewed depending on the results of the survey.



Caring for Carers Award Winner 2010

We are delighted to announce that Dr Juanita Cooke has been chosen as the winner of the inaugural 'Caring for Carers Award NI 2010' awarded by the Royal College of General Practitioners and the Princess Royal Trust.

She was nominated by a

patient from the practice for support given during serious family illness.

She was delighted to accept the award on 27th November crediting all members of the practice team for their important role in recognising and supporting Carers.





Helping us to help you - Prescriptions

Over the course of a year we get many strange prescription requests—here are just a few.

Medication requested	Medication required
X-FACTOR	EFEXOR
STENA-LINE	SERTRALINE
MAGALUF	MIGRALEVE

Annual Reviews



If you have a chronic health condition such as

ASTHMA,
CORONARY HEART DISEASE,
ANGINA,
HEART FAILURE,
STROKE,
HYPERTENSION,
DIABETES,
EPILEPSY,
DEMENTIA, or
CHRONIC KIDNEY DISEASE,
it is important for your health that you are reviewed annually.

The Treatment Room are currently sending out

appointments for these reviews.

If you receive an appointment please try and come but if you are unable to attend please contact reception and an alternative time will be offered.

At this time we would ask that you do NOT use the online service to cancel Chronic Disease Clinic appointments as these cannot be traced.

These clinics are set up by the nursing staff to monitor your health and most require one visit per year only.

Christmas



The Doctors and staff of Dundonald Medical Centre would like to take this opportunity to wish all our patients a very Merry Christmas and a Peaceful, Prosperous and Healthy New Year.

Over the festive period the practice will be closed on Monday 27th and Tuesday 28th December and also on Monday 3rd January 2011.

In the case of a medical emergency please phone South and East Belfast Doctors on Call.

The telephone number for this service is 028 90796220